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Welcome to our Privacy Policy.

Last updated: December 28, 2018

Your privacy is critically important to us.

The recommended web browser to navigate www.palacin.co.uk website is: Google Chrome.

What is a Privacy Policy?

A Privacy Policy is a written document or statement which discloses the ways a website or company collects, uses, discloses, and manages the data of its visitors and/or customers ("you").

Why do we have this?

The Policy is in place to protect your privacy and inform you of your rights under the General Data Protection Regulation (GDPR) governing personally identifiable information (PII) data.

It is Palacin Limited's (hereinafter, "us", "we", or "Palacin Ltd") policy to respect your privacy regarding any information we may collect while operating our website or using our services.

# **Applicability**

This Privacy Policy applies to https://www.palacin.co.uk and any subpages thereof (hereinafter, "site(s)", "page(s)", or "website(s)"). We respect your privacy and are committed to protecting personally identifiable information you may provide us through the Website. We have adopted this privacy policy ("Privacy Policy") to explain what information may be collected on our Website, how we use this information, and under what circumstances we may disclose the information to third parties. This Privacy Policy applies only to information we collect through the Website and to information obtained through emails to addresses listed on the website. It does not apply to our collection of information from other sources.

This Privacy Policy, together with the Terms and Conditions posted on our Website, set forth the general rules and policies governing your use of our Website. Depending on your activities when visiting our Website, you may be required to agree to additional terms and conditions.

#### Website Visitors

Like most website operators, Palacin Limited collects non-personally-identifying information of the sort that web browsers and servers typically make available, such as the browser type, language preference, referring site, and the date and time of each visitor (hereinafter "you" or "user") request. Palacin Limited's purpose in collecting non-personally identifying information is to better understand how Palacin Limited's visitors use its website. From time to time, Palacin Limited may release non-personally-identifying information in the aggregate, e.g., by publishing a report on trends in the usage of its website.

#### Cookies

To enrich and perfect your online experience, Palacin Limited uses "Cookies", similar technologies and services provided by others to display personalized content, appropriate advertising and store your preferences on your computer.

A cookie is a string of information that a website stores on a visitor's computer, and that the visitor's browser provides to the website each time the visitor returns. Palacin Limited uses cookies to help Palacin Limited identify and track visitors, their usage of https://www.palacin.co.uk, and their website access preferences. Palacin Limited visitors who do not wish to have cookies placed on their computers should set their browsers to refuse cookies before using Palacin Limited's websites. The drawback of doing this is that certain features of Palacin Limited's websites may not function properly without the aid of cookies.

By continuing to navigate our website without changing your cookie settings, you hereby acknowledge and agree to Palacin Limited's use of cookies.

The Palacin Limited website is created using the Wix (www.wix.com) platform. The additional, more detailed information on cookies below is provided by Wix. It can be found in the Wix support pages but has been included here for further transparency and clarity.

There are two types of cookies:

- 1) Session (Transient) cookies: These cookies are erased when you close your browser, and do not collect information from your computer. They typically store information in the form of a session identification that does not personally identify the user.
- 2) Persistent (Permanent or Stored) cookies: These cookies are stored on your hard drive until they expire (i.e. the are based on a set expiration date) or until you delete them. These cookies are used to collect identifying information about the user, such as Web surfing behavior or user preferences for a specific site.

Take a look at the table below to view which cookies Wix places on Wix sites:

Cookie name	Life span	Purpose
svSession	Persistent	Identifies unique visitors and tracks a visitor's sessions on a site
hs	Session	Security
XSRF-TOKEN	Persistent	Security
smSession	Persistent (Two weeks)	Identifies logged in site members
TSxxxxxxxx (where x is replaced with a random series of numbers and letters)	Persistent	Security
TSxxxxxxxx_d (where x is replaced with a random series of numbers and letters)	Persistent	Security
RequestID	Session	Track visitor behavior and measure site performance

You can check which cookies are used on these platforms using Chrome's (or any other browser's) built-in cookie view. In Chrome, just click Secure next to the URL bar and then click cookies. Make sure that you are viewing your site in incognito mode, so that your browser doesn't detect cookies currently placed on your own browser too.

# Gathering of Personally-Identifying Information (PII)

Certain visitors to Palacin Limited's websites choose to interact with Palacin Limited in ways that require Palacin Limited to gather personally-identifying information. The amount and type of information that Palacin Limited gathers depends on the nature of the interaction.

# Protection of Personally-Identifying Information (PII)

Palacin Limited discloses potentially personally-identifying and personally-identifying information only to those of its employees, contractors and affiliated organizations that:

- (i) need to know that information in order to process it on Palacin Limited's behalf or to provide services available at Palacin Limited's website, and
  - (ii) have agreed not to disclose it to others.

Some of those employees, contractors and affiliated organizations may be located outside of your home country; by using Palacin Limited's website, you enthusiastically consent to the transfer of such information to them. Palacin Limited will not rent or sell potentially personally-identifying and personally-identifying information to anyone.

Other than to its employees, contractors and affiliated organizations, as described above, Palacin Limited discloses potentially personally-identifying and personally-identifying information only in response to a subpoena, court order or other governmental request, or when Palacin Limited believes in good faith that disclosure is reasonably necessary to protect the property or rights of Palacin Limited, third parties or the public at large.

If you are a registered user of https://www.palacin.co.uk and have supplied your email address, Palacin Limited may occasionally send you an email to tell you about new features, solicit your feedback, or just keep you up to date with what's going on with Palacin Limited and our products or services. We primarily use our Website to communicate this type of information, so we expect to keep this type of email to a minimum. If you send us a request (for example via a support email or via one of our feedback mechanisms), we reserve the right to publish it in order to help us clarify or respond to your request or to help us support other users. Palacin Limited takes all measures reasonably necessary to protect against the unauthorized access, use, alteration or destruction of potentially personally-identifying and personally-identifying information.

What is the legal basis on which we collect any information / data?

Palacin Limited may collect both PII and non-PII data for these purposes:

- 1) You have provided affirmative consent for our collection of the data
- 2) A legitimate business interest, such as contacting you with any relevant job opportunities
- 3) To provide and / or operate the Services of Palacin Ltd
- 4) To provide you with ongoing personalised assistance and support
- 5) To be able to contact you with service-related information notices and / or promotional messages
- 6) To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services
- 7) To comply with any applicable international, EU, or national laws and regulations such as the GDPR

What are your rights with respect to the data provided to Palacin Ltd?

Palacin Limited is both a data controller and processor. Under the GDPR, you have the following rights:

- 1) Right to be Notified
  - a) Palacin Limited notifies you by means of this Privacy Policy, the website Terms and Conditions, as well as the Use of Cookies Notice pop up
- 2) Right to Access your data
- 3) Right to Rectification of your data
- 4) Right to Erasure of your data (right to "be forgotten")
- 5) Right to Restrict Data Processing
- 6) Right to Data Portability (the information provided to us by you can also be used by you for your own rightful purposes)
- 7) Right to Object the processing of your data
- 8) Right to Reject Automated Individual Decision-Making
  - Palacin Limited does not use automated decision-making; any processing of your data will involve a human being

For any requests in relation to the above points, please email us at: privacy@palacin.co.uk.

### How long will your data be kept?

We will keep your data on file for an undetermined amount of time. The criteria used to determine the retention length (and / or subsequent deletion of your data) is whether there still is a legitimate legal, business, or consumer need in it being stored or processed by Palacin Ltd. We will actively and continuously monitor for this.

# Security

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

For further information related to security, it is recommended that you read the support documentation on Wix (www.wix.com).

#### Advertisements

Ads appearing on our website may be delivered to users by advertising partners, who may set cookies. These cookies allow the ad server to recognize your computer each time they send you an online advertisement to compile information about you or others who use your computer. This information allows ad networks to, among other things, deliver targeted advertisements that they believe will be of most interest to you. This Privacy Policy covers the use of cookies by Palacin Limited and does not cover the use of cookies by any advertisers.

#### Links to External Sites

Our Service may contain links to external sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy and terms and conditions of every site you visit.

We have no control over, and assume no responsibility for the content, privacy policies or practices of any third party sites, products or services.

# **Aggregated Statistics**

Palacin Limited may collect statistics about the behavior of visitors to its website. Palacin Limited may display this information publicly or provide it to others. However, Palacin Limited does not disclose your personally-identifying information.

# **Privacy Policy Changes**

Although most changes are likely to be minor, Palacin Limited may change its Privacy Policy from time to time, and in Palacin Limited's sole discretion. Palacin Limited encourages visitors to frequently check this page for any changes to its Privacy Policy. Your continued use of this site after any change in this Privacy Policy will constitute your acceptance of such change.

#### Credit

The original privacy policy ("original policy") template used in generating Palacin Limited's Privacy Policy was created at http://termsandconditionstemplate.com/privacy-policy-generator/. The original policy wording was altered to better reflect the use for Palacin Limited.

Some of the information in the "Cookies" section of this policy was taken from Wix (www.wix.com) support pages. The Palacin Limited website was designed and generated on this platform.

#### Contact Information

Palacin Limited is a private company with a registered office in England and Wales (United Kingdom) under company number: 11517091.

If you have any questions about the Privacy Policy, or would like to provide some feedback, please contact us via email at: privacy@palacin.co.uk.